

Privacy statement SOTEX B.V.

This privacy statement applies to all personal data that SOTEX B.V. processes for all of its clients and suppliers. If you place an order or provide other personal data, you expressly consent to the processing of your personal data. Our advice to you is to take note of the following:

Responsible person

The person responsible for processing personal data is in principle: an employee of SOTEX B.V., established on Noordbaan 890 in 2841 MG Moordrecht, accessible via the central telephone number +31 182 619 597 or via the general e-mail address info@sotex.nl.

Processing

Within the framework of an order or otherwise, SOTEX B.V. can process one or more of the following data. These are:

- First and last names
- Gender
- (Postal) address(es)
- Telephone number(s)
- Email details
- Bank account number

Of course it is also possible that there may be other personal data that may be relevant to the execution of the activities for which instructions have been given.

Objective

The objective is at all times the assignment or other agreement concretely made between the relationship/client and the SOTEX B.V. employee.

Another objective may be to receive a SOTEX newsletter for which the person concerned has subscribed and can always unsubscribe.

Finally, it is possible that customers are approached directly for an individual or collective (news) message / advice.

The data shall not be used for any purpose other than that for which an agreement was reached. The data will never be resold or forwarded to other parties without the explicit consent of the person concerned. The data can, however, be used by other employees within SOTEX B.V.

Cancellation and revocation

The data subject may have his/her data removed at any time. To this end, a written request may be submitted by post or by email, addressed to the above information.

To unsubscribe from a news item, you can use the unsubscribe link at the bottom of the newsletter. This will remove the email address and name from the mailing list.

Retention terms

SOTEX B.V. stores personal data for an indefinite period of time, as the information may also be important in the long term. Think of maintenance or service & support for the installation or the realisation of modifications and/or renewals on a project after several years. This does not include privacy-sensitive information, but it does include personal information.

The data subject shall at all times be permitted to submit a written request to keep data for a maximum period of time. In that case, a declaration will be drawn up in which the explicit period will be laid down. This declaration will be signed by the person responsible and the person involved.

Security

To protect personal data, SOTEX B.V. has a strict and stringent policy on security, such as updates, personal passwords, security programs, two-stage authentication, awareness raising, drawing attention to phishing and other cybercrime.

Inspection, removal, transfer, complaints and questions

A request can be made via the general e-mail address info@sotex.nl to view, receive, modify or delete personal data.

If an objection is desired to the processing of personal data, this can always be addressed to info@sotex.nl;

If a complaint needs to be submitted, an email can be sent to info@sotex.nl;

All other questions and clarifications that are desired can be sent to the email address info@sotex.nl.

The above requests will be settled within a reasonable period of time, but no longer than 1 month. If, for whatever reason, this period is not feasible, the party concerned will be informed in good time and processing will be carried out within three months of receipt of the request.

Changes

It is possible that this privacy statement will be changed. The most recent version can be found at any time on our website www.sotex.nl